

# **The Barkery Boarding and Daycare Inc. Inc.**

## ***Owner Agreement***

This is an agreement between The Barkery Boarding and Daycare Inc. and the pet owner whose signature appears below (hereinafter called "Owner")

Following are the terms of service for the stay of the Pet (Name) \_\_\_\_\_ (the "Pet") and Owner (Name) \_\_\_\_\_ (the "Owner") as a boarding or daycare guest of The Barkery Boarding and Daycare Inc.

This agreement shall be valid for 1 year from the date signed.

1. Owner agrees to pay the pet care service rate in effect on the date Pet is checked into The Barkery Boarding and Daycare Inc. and to pay for any additional services requested when Owner picks up Pet The Barkery Boarding and Daycare Inc. reserves the right to deny admittance to the Pet for any reason, at any time. Owner further agrees that all charges incurred shall be due and payable upon the departure of the Pet and that the Pet shall not leave The Barkery Boarding and Daycare Inc. until all charges have been paid in full.

2. Owner specifically represents that he or she is the sole owner of the Pet, free and clear of all liens and encumbrances.

3. Owner understands and agrees that in admitting their pet, The Barkery Boarding and Daycare Inc. has relied on their representation that their pets are in good health and have not been ill with any communicable condition within the last 60 days. Owner further certifies that their pet or pets have not harmed or shown aggressive or threatening behavior towards any person or other pet.

4. Owner understands and agrees The Barkery Boarding and Daycare Inc. and their staff will not be liable for any problems that develop, provided reasonable care and precautions are followed, and Owner hereby releases them of any liability of any kind whatsoever arising from their pet's stay at The Barkery Boarding and Daycare Inc..

5. Owner agrees to be solely responsible for any and all acts of behavior of their pet while in the care of The Barkery Boarding and Daycare Inc., to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet. Owner further indemnifies The Barkery Boarding and Daycare Inc. against any claims made against The Barkery Boarding and Daycare Inc., or its employees or members of or other agents for losses or damages of any kind suffered by The Barkery Boarding and Daycare Inc. as a result of Owner's failure to inform The Barkery Boarding and Daycare Inc. of any pre-existing condition of the pet may have (such as illness or aggression problems) which were otherwise caused by the Pet.

6. Owner understands and agrees that if their pet becomes ill or injured, or if the state of the pet's health otherwise requires professional attention, The Barkery Boarding and Daycare Inc., in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet and the expenses thereof shall be paid by the owner.

7. Boarding charges are calculated by the night. Check-in time is anytime during our regular business hours. Check out time is 1pm Monday thru Sunday. There is a \$20.00 late pick-up charge for all dogs after picked up after 1 pm. If you need to pick up your pet at a later time you will be charged for another night's stay.

8. Owner understands and agrees that if their pet is not picked up by the end of the business day, The Barkery Boarding and Daycare Inc. is authorized to take whatever action is deemed necessary for the continuing care of their pet and Owner agrees to pay for any costs associated with continued care.

9. In an emergency, The Barkery Boarding and Daycare Inc. will attempt to contact the pet's personal veterinarian as well as the emergency contact provided by the Owner: however, such an emergency might not provide the time to do so prior to the administration of care, Owner authorizes The Barkery Boarding and Daycare Inc. to obtain medical attention for the pet from any qualified veterinarian and to transport the Pet to and from that veterinarian when The Barkery Boarding and Daycare Inc. deems such medical care is important to the Pet's health. Owner grants The Barkery Boarding and Daycare Inc. or its employees or agent's full power of decision making involving the medical treatment of the Pet and agrees to pay for all costs. This applies to any claims for injuries or damages related to such medical care or transport. In the event of a Pet's death the Owner's emergency contact will be notified immediately.

10. Owner understands that the concept of dog daycare, group play and overnight boarding is to allow dogs to be socialized by interacting with people and dogs. Dogs in daycare or group play may toss toys, jump or romp with other dogs. Although these activities are supervised, any time dogs play together, there is a possibility of injury from rough play or combative behavior. Group play is not for pets that have temperament problems such as aggression or extreme shyness with other dogs or people. Should an injury occur during the Pet's use of the facilities, the owner agrees not to bring any liability of any type on The Barkery Boarding and Daycare Inc.

11. Owner agrees to provide The Barkery Boarding and Daycare Inc. with proof of required vaccinations given by a licensed veterinarian. If The Barkery Boarding and Daycare Inc. can not confirm vaccination by a licensed veterinarian, we will not be able to board your pet. We do not accept vaccinations done by breeders or pet owners (even if the owner is a nurse or physician). We strongly encourage Owner to fax the Pet's vaccination records prior to admission. It is the responsibility of the Owner to ensure the pet's vaccinations are current.

12. The Barkery Boarding and Daycare Inc. will not be held responsible for any injuries, escape or death due to acts of nature, such as Fire, Tornadoes, or Hurricanes. The Barkery Boarding and Daycare Inc. will take responsible measures to ensure the safety of all the pets in their possession during a natural disaster. If time prevails, all efforts will be made to contact owner before such an event so arrangements can be made for the safety of their pet.

13. Any controversy or claim arising out of or relating to this agreement, or breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the cost of such arbitration and reasonable attorney's fees of the prevailing party.

## The Barkery Boarding and Daycare Inc. Policies

### 1. DESTRUCTION OF PROPERTY:

Owner agrees to be solely responsible for any and all acts of behavior by their pet(s) while in the care of The Barkery Boarding and Daycare Inc., to include payment of costs for injury to staff or other animals or damage to the facility caused by the pet(s). This includes any damage to any room structure and/or its furnishings, including but not limited to: damage to log beds, damage to doors, damage to weather stripping, damage to walls of rooms, damage to doggy doors and lanai field turf.

### 2. DAY CARE POLICY:

Daycare can be added to any boarding stay (including Monday thru Sunday) if there is availability, at the charge of \$10.00 per dog per day (weather permitting). Dogs allowed into the Daycare program must be social and have participated in the program during their current boarding stay. The Pet(s) are free to stay until our closing (Mon-Friday 7pm, Sat 4pm and Sun 2pm) on that particular day. Arrangements for daycare on the pick-up day can be scheduled at that time of **check in only**.

I certify that I have read and understand the policies of The Barkery Boarding and Daycare Inc. set forth in this agreement and I agree to abide by these policies and accept the terms of this agreement.

Owner/Owner's Representative

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Thank you for your reservation. We look forward to seeing you and your pet at The Barkery Boarding and Daycare Inc. On the day you make your reservation request, please allow the entire business day for us to contact you about your reservation information. If you have any questions about your pet's reservation or the reservation process, please do not hesitate to call us at (813)920-9800 during our regular business hours.

# Daycare Ear Infection/ Hot Spot Agreement

This is an agreement between The Barkery Boarding and Daycare Inc. and the pet owner whose signature appears below (hereinafter called "Owner").

This agreement shall be valid for 1 year from the date signed for \_\_\_\_\_ Pet [Name].

Owner understands that the concept of dog daycare is to allow dogs to interact with other dogs and participate in supervised water activities. Dogs may swim, splash, and frolic in the water during which time water may enter the ear canal and may possibly cause an ear infection.

Most dogs react by shaking their heads to remove any water from the ear canal. However, small amounts of pool water may remain in the canal which may cause or exasperate an already existing ear infection. Unfortunately we cannot predict which dogs may be more prone to an infection but we do realize the sporting-type dogs, Golden Retrievers and Labs, or those dogs with floppy-type ears are more prone to ear infections.

As a result of ear irritation, dogs will sometimes scratch at the ears. During the scratching process, without them realizing it, they will cause minor skin irritation below the ear or around the neck area. The more dogs scratch, the more irritated the skin around the ear or neck becomes resulting in what is commonly called a "Hot Spot." Ear infections and the resulting hot spot, are beyond our control and are a result of the self-inflicted scratching. The Barkery Boarding and Daycare Inc. does not give a hot spot to your dog. Hot spots and/or infections usually necessitate veterinary care and may get larger if not treated.

Dogs that have a molting coat, heavy matting, or intense shedding will NOT be allowed to participate in pool activities. The intense shedding clogs up our pool filter making the pool unfilterable. We suggest dogs entering The Barkery Boarding and Daycare Inc. be brushed out before arriving. The Barkery Boarding and Daycare Inc. can also schedule a bath or brush out before entering daycare when available. Matting can intensify and worsen each time a dog is exposed to the water making the coat impossible to dry. With the dog's skin remaining moist it becomes more prone to hot spots.

By signing this agreement, you have been made aware that hot spots can be a common occurrence during the hot humid months of summer or any time of the year. Although The Barkery Boarding and Daycare Inc. will take normal precautions, such as blow drying dogs prior to going back to their rooms, an ear infection or hot spot may result from daily exposure to water during daycare. If your dog is prone to ear infections, reducing the number of days your dog participates in daycare or providing ear wash is a good way to reduce a chance of an ear infection and accompanying hot spot.

Owner agrees to hold The Barkery Boarding and Daycare Inc. harmless for such conditions and agrees that the Owner will accept all responsibility for the veterinary costs associated with the treatment of an ear infection and/or accompanying hot spot. If The Barkery Boarding and Daycare Inc. treats the ear infection or hot spot during your dog's stay, charges for that treatment will be added to your pet's invoice and will be paid in full at the time of release.

I certify that I have read and understand this agreement The Barkery Boarding and Daycare Inc. has set forth and I agree to abide by the policies and accept all terms of this agreement.

The Barkery Boarding and Daycare Inc.

By \_\_\_\_\_  
Date \_\_\_\_\_

Owner/Representative

Owner Print \_\_\_\_\_ Date \_\_\_\_\_  
Signature \_\_\_\_\_

**The Barkery Boarding and Daycare Inc. Inc.**  
***Bedding Policy Form***

Owner: \_\_\_\_\_

Pet Name: \_\_\_\_\_

Date: \_\_\_\_\_

If your pet chews and/or destroys a bed/mat in their kennel, you will be responsible for the replacement cost. The price of matting is \$30.

\_\_\_\_\_  
Owner signature

\_\_\_\_\_  
Date

The Barkery Boarding & Daycare Inc.

**Dog Application**

5109 W. Lutz Lake Fern Rd.

Lutz, FL 33558

Phone: (813)920-9800 Fax: (813)920-9880

**Owner's Information**

Owner's Name

Email:

Address:

Emergency Contact Information

Emergency Contact Name & Phone(1):

Home Phone:

Cell Phone:

Business Phone:

Emergency Contact Name & Phone(2):

Place of Employment:

Business Phone:

**Dog's Information**

Dog's Name:

Breed:

Birthday:

Gender: Male / Female

Weight:

Color:

Spayed/Neutered: Yes / No

**Veterinary Information (Attach Copy of Vaccination Records)**

Veterinary Name:

Phone:

Address:

**Vaccination Information (Attach Copy of Vaccination Records)**

Rabies (Due Date):

Fecal Test:

Bordetella (Due Date):

Parvo (Due Date):

Distemper (Due Date):

**Please Circle Any that Apply Medical Background:**

UTI Infections --- Seizures --- Ear Infections --- Anxiety Attacks --- Heat Stroke --- Limping --- Eye Secretions --- Eye Infections --- Chronic Diarrhea --- Arthritis

Any Other Medical Issues We Should Be Aware of:

**Dog Temperament Questionnaire**

Where did you get your dog (Breeder, Humane Society, Friend, etc.)?
Are there any type of people your dog has an issue with (tall, male, children, etc.)? Yes / No
Describe:
Are there any areas that your dog does not like to be touched on their body? Yes / No
Describe:
Has your dog ever been socialized with large groups of dogs? Yes / No
<b>Please Circle Any Traits Your Dog Exhibits Below:</b>
Chewing---- Mouthing ---- Nipping ---- Jumping on People---- Jumping on Dogs---- Pulling on Leash --- Excessive Barking ---- Digs Holes ---- Runs Away ---- Does Not Come When Called ---- Steals Foods/ Toys ---- Begging ---- Mounting ---- Eats Poop ---- Chases Cars ---- Chases People ---- Loud Noise Fear ---- Lightning Fear ---- Thunder Fear ---- Urinates When Excited ---- Not Housebroken Yet ---- Jumps/Climbs Fences ---- Separation Anxiety ---- Plays Well with Dogs ---- Does NOT Play Well with Dogs ---- Ever Bitten Another Dog/Person/ Animal ---- Shy
Other Traits We Should Know to Better Care for Your Dog?
<b>Please Circle Your Dogs Reaction:</b>
Take Toy Away:                      Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues
Take Food Away:                      Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues
Approach When Eating:              Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues
Introduce to a New Dog:              Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues
Introduce to New People:              Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues
Introduce to New Situation:              Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues
Gets Bath/ Nail Trim:                      Barks-- Snarls-- Growls-- Snaps-- Bites-- Not Sure -- Fine, No Issues